

TROUBLESHOOTING PROCEDURES



1.0 Report Date	1.1 Installation Date	1.2 Installer Company Name	1.3 Distributor Company Name
			Gunda Power Private Limited
2.0 Model Type	2.1 Serial Number	2.2 Invoice Number	2.3 Error shown on the display
3.0 Alert-occurred time	3.1 Frequency of the alert	3.2 Software version	3.3 Grid standard selected now

4.0 About the fault: Description of the malfunction - please attach pictures or videos in the email/whatsapp message pertaining to whatever, you think, will contribute to the fault diagnostics.

5.0 Personal diagnostics and actions: Steps you have done to resolve and the results - please attach pictures or videos in the email/whatsapp message pertaining to whatever steps you took to try and resolve / diagnose.

6.0 Diagnostics and actions given by the Distributor TO, and results: Steps the Distributor have suggested to resolve and the results - please attach pictures or videos in the email/whatsapp message pertaining to steps followed.

7.0 Diagnostics and actions given by the engineers in HQ, and results: Steps Manufacturer have suggested to resolve and the results - please attach pictures or videos in the email/whatsapp message pertaining to whatever steps followed.

For Help:
Call: +94 777 275 626 / +94 777 275 628
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